

## THE ABILITYONE APPROACH TO FLEET MANAGEMENT

- Establish long-term partnerships with our federal and military customers.
- Enhance and extend the capabilities of your in-house staff fleet management.
- If desired, turnkey fleet management contracts offer cradle-to-grave asset management activities.
- You choose the right combination of services, solutions and partners to best meet your needs.

## THE ABILITYONE SOLUTION: SMART AND EASY

- No commercial solicitation is required.
- AbilityOne contracts eliminate re-procurement costs, repeated start-up costs and learning curves.
- Dependable AbilityOne workers have low turnover rates so you have reduced ongoing security and training costs.
- We work with you to plan and negotiate an effective, cost efficient statement of work.



## Meeting Your Needs Nationwide

**NISH National Office**  
Vienna, VA

### NISH Regional Offices

East  
Vienna, VA

South  
Kennesaw, GA

North Central  
Des Plaines, IL

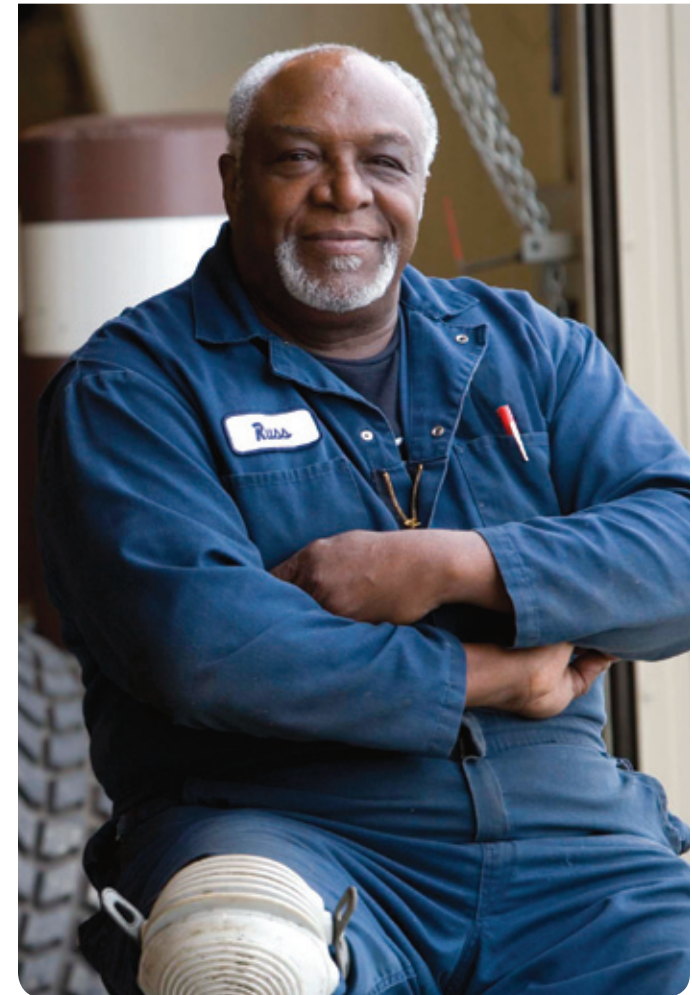
South Central  
Arlington, TX

Pacific West  
San Ramon, CA

Northwest  
Seattle, WA

**NIB National Office**  
Alexandria, VA

# Fleet Management Services



AbilityOne.org  
(800) 999-5963



# Flexible Fleet Management Solution



## TOP CUSTOMERS

- U.S. Army
- U.S. Air Force
- General Services Administration
- U.S. Department of Agriculture

## AWARDS & RECOGNITION

AbilityOne was recognized by *California Fleet News* for **Exceptional Results with Extraordinary People**. AbilityOne received honorable mention for representing “innovative and creative spirit of the nation’s fleets and finding new and effective ways of providing programs and services to their fleet customers.”

Ft. Riley, KS (Fleet Maintenance project) and Tinker AFB (Fleet Maintenance and Operations project) were both recently recognized in the Top 100 Best US Fleets in North America by *Government Fleet Magazine*. This is the 2nd time Ft. Riley has been on the list.

Your fleet management needs are likely as varied as the customers, locations and/or assignments you face every day. The AbilityOne Program is designed to meet the needs of our federal customers by utilizing our national network of more than 560 nonprofit agency service providers. Our trained experts help you meet the ever changing requirements of your vehicle operations with proven services and state-of-the-art equipment.

AbilityOne’s fleet management services include:

- Vehicle maintenance and repair
- Parts management
- Vehicle washing and detailing – an innovative green solution
- Vehicle fueling and fuel management
- Motor pool management and employee shuttle operations
- Vehicle decommissioning and disposal
- Fleet management information systems
- Vehicle up-fitting
- Analytical tools and management training
- Asset management and administration services

AbilityOne Program contracts vary in complexity, size and scope from managing and staffing large-scale turnkey maintenance and repair operations to providing a few additional technical specialists to supplement your full-time staff. Whatever fleet management needs you may have, AbilityOne is positioned to provide timely, cost-effective solutions.

“The partnership between AbilityOne, Skookum and Fort Lewis for Wheeled Vehicle Fleet Maintenance has been a win-win situation. Their ability to be flexible is what the Army needs to meet the changing mission of the Warfighter.”

Dorothea (Dea) Cooper  
MICC - Directorate of Contracting, Fort Lewis, WA

## OUR FOCUS ON QUALITY

Quality control is the basis for all of AbilityOne’s fleet management services. Our process begins with the thorough monitoring of services by managers available to provide supervision and assistance to each worker. Metrics are a major focus as well, evaluating database-generated reports and conducting trend analyses. From there, immediate corrective action is taken when the situation dictates. Quality control corrective actions are addressed on a case-by-case basis, and we insist on maintaining open lines of communication with key personnel including all base customers, base contracting and Quality Assurance Personnel.

AbilityOne quality control plans are developed according to the specifications of each contract and include:

- Effective quality control inspection system
- Performance analysis
- Identification of trends (both positive and negative)
- Process review and enhancement
- Identification of causes
- Quantification and prevention of deficiencies

The centerpiece of our vehicle maintenance program is a comprehensive preventative maintenance (PM) program designed to control the cost of fleet operations by minimizing breakdowns and unscheduled maintenance. PM services are scheduled on your timetable; intervals are based on certain “triggers” (intervals of time and/or usage) that meet manufacturers’ recommendations and/or military standards.

AbilityOne can also provide support in a wide variety of management services including operator licenses, fleet replacement and purchasing, management of vehicles, credit card administration, billing and accounting, fixed asset tracking as well as data entry utilizing commercial fleet management information systems and/or a DoD provided system such as SAMS-E and OLVIMS.