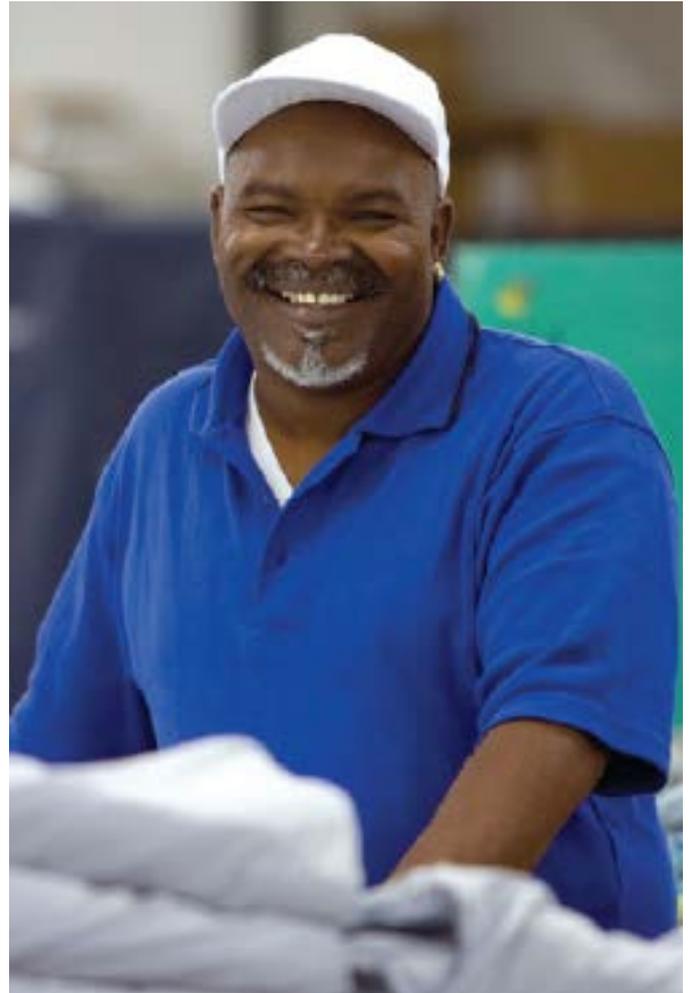


Patient Escort Services

U.S. AbilityOne Commission

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An Essential Part of Healthcare

As part of its spectrum of healthcare-related solutions, AbilityOne offers patient escort services, operated according to the highest industry standards. AbilityOne's trained employees transport or accompany outpatients and inpatients, as well as supplying related patient assistance and providing necessary services like sanitizing equipment and restocking materials. Safety, confidentiality and privacy are considerations that guide each stage of the process.

Components of patient escort services include:

- Transporting patients via wheelchair, gurney or other medical-transport mode
- Walking patients who have visual impairments to their destinations
- Regularly cleaning and disinfecting equipment in accordance with rigorous standards
- Checking oxygen levels and restocking when necessary
- Ensuring the safe transport of IV poles, Foley bags and other pieces of medical equipment that may accompany a patient
- Providing complete, accurate, consistent information during patient hand-offs
- Safe handling and storage of all equipment
- Processing linens and pillows for subsequent sanitizing
- Maintaining privacy and confidentiality in full compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA)

Visiting a healthcare facility can be a disorienting and frightening experience for a patient. The rigorous standards maintained by AbilityOne's courteous, professional patient escort employees can help alleviate anxieties, making the healthcare experience better for patients, their families and medical staff.

The AbilityOne mission is to provide employment opportunities for people who are blind or have significant disabilities in the manufacture and delivery of products and services to the Federal Government.

The AbilityOne vision is to enable all people who are blind or have significant disabilities to achieve their maximum employment potential.