FY 2017 Quality Assurance Plan

AQL	Unsatisfactory	Satisfactory	GOOD	Exceptional
Employment Growth Plan	Plan is submitted after the due date established in the agreement	100% of plan is submitted on time	100% of plan is submitted at least twenty one (21) business days prior to the due date established in the agreement	100% of plan is submitted at least thirty (30) business days prior to the due date established in the agreement
Employment Growth plan and progress updates	Plan does not address 1 or more minimum elements	100% of minimum elements are adequately addressed in employment growth plan and progress updates	In addition to addressing the minimum elements, the CNA demonstrates at least one innovative approach or incorporates additional value-added component. Subject to agreed definition of innovative and value added components per discussion 13 June	In addition to addressing the minimum elements, the CNA demonstrates two or more innovative approaches and incorporates additional value-added components. Subject to agreed definition of innovative and value added components per discussion 13 June
Net employment hours growth (DLH)	Less than 1% of employment growth outside of loss caused by significant government and business environmental disruptions (DLH)	1 - 2 % increase in annual net employment hours growth (DLH)	2 - 3% increase in annual net employment hours growth (DLH)	Greater than 3% increase in annual net employment hours growth (DLH)
Upward Mobility & Competitive Placement	Zero programs designed to impact upward mobility and competitive placement	One program designed and in place to positively impact in programs by at least 1%	Two programs designed and in place to positively impact by more than 1 % to 2%	Three or more programs designed and in place to positively impact greater than 3%
Recommendation or Allocation Process	No procedure submitted to the Commission by deadline	Procedure submitted to the Commission by deadline	30% of all NPAs receive at least one assignment in FY	40% of all NPAs receive at least one assignment in FY
Producing NPAs Compliance with AbilityOne Regulatory Requirements	Less than 60 producing agencies are visited each fiscal year by NIB Compliance & Regulatory Affairs	60 to 61 producing agencies are visited each fiscal year by NIB Compliance & Regulatory Affairs	62 producing agencies are visited each fiscal year by NIB's Compliance & Regulatory Affairs	63 or more producing agencies are visited each fiscal year by NIB's Compliance & Regulatory Affairss
Reps and Certs Timeliness, Accuracy & Completion	Less than 60 NPAs' Reps & Certs submitted are accurate, complete and on time.	60 to 61 NPAs' Reps & Certs submitted are accurate, complete and on time.	62 NPAs' Reps & Certs submitted are accurate, complete and on time.	More than 62 NPAs' Reps & Certs submitted are accurate, complete and on time.
PL Transactions Timeliness, Accuracy & Completion	Less than 75% of PL transactions are complete, and accurate in accordance with the Commission manuals	75% of PL transactions are complete, and accurate in accordance with the Commission manuals	Greater than 75% and up to 90% of PL transactions are complete, and accurate in accordance with the Commission manuals	More than 90% or more of PL transactions are complete and accurate in accordance with the Commission manuals

Timely PL Addition Requests	More than one submitted less than 120 days before expiration of contract per six months	One submitted at least 119 up to 110 days before expiration per six months	Average submission time is 130 days to 149 days before expiration per six months	Average submission time is > 150 days before expiration per six months
Federal Procurement Training	No Federal procurement related training courses provided by the CNA	One class established to provide NPA Federal procurement related training	Two classes established to provide NPA Federal procurement related training	Three classes established to provide NPA Federal procurement related training.
NPAs Training Satisfaction	Less than 70% of NPAs report satisfaction with CNA training courses	Greater than 70% and up to 75% of NPAs report satisfaction with CNA training courses	75% and up to 85% of NPAs report satisfaction with CNA training courses	More than 85% of NPAs report satisfaction with CNA training courses
Training	No CNA training programs exist	Training program addresses business basics and business management	Training program addresses business management, business basics, and leadership training	Comprehensive training program established addressing leadership, business management, business basics, supervisory, and emerging professional training
Strategic Communications	Fewer than 6 minimum elements in the Strategic Communications PWS section 3.4.2. are accurate, complete and on time -- and/or several key elements are missing, incorrect or under-represented.	The 6 minimum elements in the Strategic Communications PWS section 3.4.2. are 85% accurate, complete and on time -- and/or reflect an approach or results that are near publication-ready or nearly implementable.	The 6 minimum elements in the Strategic Communications PWS section 3.4.2. are 90% accurate, complete and on time -- and/or reflect an approach or results that are near publication-ready or nearly implementable, or align the Strategic Communications solution with the AbilityOne Program's need, or deliver meaningful results	The 6 minimum elements in the strategic communications PWS section 3.4.2. are 98% accurate, complete and on time -- and/or reflect an approach or results that are publication-ready or implementable; or demonstrate an innovative or strategic approach; or take all elements into account; or deliver significant results.
Deliverables	Less than 100% of reports required by the PWS are submitted on time and accurate	N/A	N/A	100% of reports required by the PWS are submitted on time and accurate