

The AbilityOne Program has been providing federal and military linen managers with quality laundry services for over 30 years. By partnering with AbilityOne, you can accomplish your business goals and objectives while taking advantage of the proven capabilities of America's most dedicated and motivated workforce.



Laundry Services

Meeting Your Needs Nationwide

NISH National Office
Vienna, VA

NISH Regional Offices

East
Vienna, VA

South
Kennesaw, GA

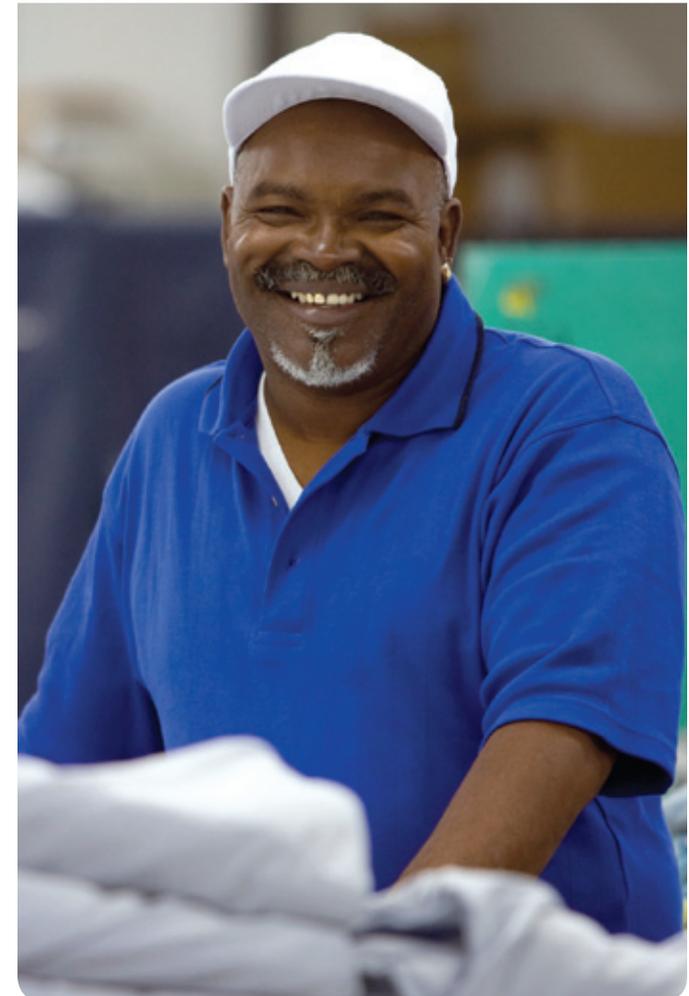
North Central
Des Plaines, IL

South Central
Arlington, TX

Pacific West
San Ramon, CA

Northwest
Seattle, WA

NIB National Office
Alexandria, VA



AbilityOne.org
(800) 999-5963



Partnering to Meet Your Specific Laundry Needs

Our goal is to provide the highest quality laundry management service available. With the AbilityOne Program, you'll benefit from the knowledge and expertise of specialists in the industry, up-to-date techniques and equipment, and a guaranteed performance level. We work hard to stay abreast of evolving laundry technologies and industry best practices.

Operating at more than 60 federal hospitals and military installations nationwide, we can help you meet your organization's goals with an array of services and state-of-the-art solutions including:

- Apparel, hospitality and healthcare textile laundering
- Certified linen and laundry management training
- Dry cleaning
- Rough dry service (towels, washcloths, bed pads, blankets, athletic apparel)
- Apparel pressing
- Flat work service (sheets, pillow cases, hand towels)
- Linen distribution and exchange
- Linen procurement and rental
- Uniform management
- Laundry/linen mending
- I.D. marking of goods
- Pick-up and delivery service
- Customized invoicing reports
- Barcode tracking system
- Inventory storage and management of customer-owned goods

QUICK FACTS

- AbilityOne handles 44 million pounds of laundry every year
- Create jobs for nearly 400 people with disabilities
- Over 60 certified linen and laundry managers on staff

TOP CUSTOMERS

- U.S. Navy
- U.S. Army
- U.S. Air Force Academy and Hospital, CO
- Department of Veterans Affairs (GOCO and COCO operation solutions)

WORKING WITH US

Our laundry management experts work with you to determine the best fit for your needs – from the right technologies and service schedules to the right nonprofit agency (NPA) partner within our national AbilityOne Network. As always, we find ways to provide the highest level of service at the most competitive price.

AbilityOne maintains direct and frequent communication between you, your management staff and our project managers. This helps to ensure that you receive the best service plan for your needs and provides flexibility when your laundry needs change. We can also help you plan and negotiate an effective, cost-efficient statement of work.

Finally, AbilityOne laundry services meet the industry standards of these leading institutions:

- Joint Commission on Accreditation of Hospitals Organization (JCAHO)
- State Public Health Departments
- Occupational Safety and Health Administration (OSHA)
- International Fabric Care Institute (IFI) (member)
- Association for Linen Management (ALM)

"We were able to finalize a contract within a very short time frame despite a myriad of challenges that had to be overcome. Every step of the way, [AbilityOne] went the extra mile to quickly resolve any issue, including the need for a very quick turn-around time and the requirement that the clothing be cleaned inside a restricted area."

Theresa Y. Woodard
Anniston Army Depot, AL